

April 27, 2009

Contracting & Material Company
9550 W. 55th Street, Suite A
McCook, IL 60525

Re: North Shore Gas Support to Hit at Greenwood and Pershing, Waukegan, IL

Dear Mr. Lizzadro:

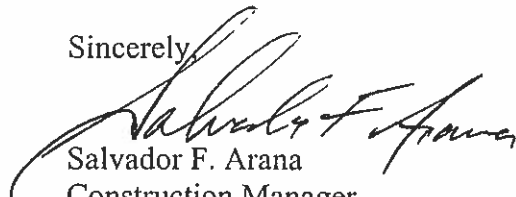
I want to thank C&M and in particular Paul Naber and the various foreman and crew members who supported NSG's efforts to repair a hit to our 8" high pressure main system near the lake shore in Waukegan, IL. The working conditions were horrendous due to the amount of water in the soil and the undermining that was occurring, not to mention the torrential downpours they had to endure.

These employees performed professionally, efficiently, and without hesitation. They tackled a next to impossible project, and made it look easy. They safely prepared two large maintenance holes and installed two lateral high pressure by-passes for NSG to tap and reintroduce natural gas to at least 30 commercial/industrial customers including the North Shore Sanitary District and the Waukegan Water Works, who had been without gas since late Friday morning, April 24, 2009 and were extremely concerned about loss of power and back up natural gas power generation. C&M's employees managed to control and dewater both holes that practically had a natural forming pond within them. They shored, pumped, and worked to ensure the hole was safe for installation of two high pressure lateral by-passes.

Their quick mobilization and extra effort greatly aided NSG in reestablishing gas service to this area and our key customers.

Again, North Shore Gas and I appreciate the effort and support we received on this unforeseen incident.

Sincerely,



Salvador F. Arana
Construction Manager
North Shore Gas Company